

"Cleanmycoach" a web based application for on demand OBHS to Passengers

Cleanmycoach: A web based application towards quicker response time for on demand; on board coach cleaning services in 30 Jaipur based primary trains

Features:

Passenger who needs cleaning accesses server through SMS to call cleaning staff

Mobile- "clean <space > <10 digit pnr >" to 58888 or Internet- www.cleanmycoach.com or Android application or Mobile web page.

After validating the PNR, system generates three SMSs demonstrated as under:-

SMS-1 : To OBHS Staff Request No: 1757 Train: 11019 Coach/Seat B3/48 Passenger Mobile:9819006588 - Required cleaning staff.

SMS-2 : To Control Office & other Railway officials Request No: 1757 Train: 11019 Coach/Seat B3/48 Passenger Mobile:9819006588 -Required cleaning staff

SMS-3 : To Passenger Thank you for contacting 58888:-FEEDBACK CODE: 3958, Umesh Chandra Pal(Mob:9769114075) will report you shortly, Pl share the code with him.

On receiving SMS-1, OBHS staff attend to the passenger, tells passenger about SMS-1 and does cleaning work as desired by passenger. After completion of work, OBHS staff obtains feedback code from passenger as per SMS -3 and sends a SMS to 9200003232 CL<Space> <Feedback Code> to report closure of the request.



The advertisement is a light blue rectangular box with rounded corners. At the top left is the Indian Railways logo. At the top right is the slogan 'सफाई शिष्टता' (Safai Shistta) with the tagline 'एक काम सफाई की ओर' (Ek Kam Safai Ki Oor). Below the slogan is a row of small icons representing various cleaning services. The main text is centered and reads: 'CALL THE CLEANING AT ANY TIME (Between 6.00 AM To 10.00 PM)'. Below this, it says 'SMS FOR CLEANING STAFF' followed by the instruction 'CLEAN<Space><10 Digit PNR>' and an example: 'Example: CLEAN 8421708090'. The number '58888' is prominently displayed in large red font. Below it, it says 'OR Enter your PNR at' followed by the website 'www.cleanmycoach.com'. At the bottom, it says 'Design: www.aaryansoftwares.com'. On either side of the number '58888' is a cartoon illustration of a cleaner in a green uniform holding a broom and a bucket.