

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
(RAILWAY BOARD)**

No.2012/TG.III/631/9

New Delhi, dated: 21.12.2012

**The General Managers,  
All Indian Railways.**

**The Managing Director, IRCTC, New Delhi.**

**Commercial Circular No. 78 of 2012**

**Sub: Catering-Revised Tariff for Tea/Coffee, Breakfast and standard meals.**

Ref: (i) Board's letter no. 2003/TG-III/631/3 dated 30.04.2003

(ii) Board's letter no. 2006/TG-III/618/1 dated 30.03.2006 and 18.04.2006

The tariff and menu of standard Meals, Breakfast, Tea/coffee was last revised on 30.04.2003. On receipt of representations from various quarters to review the tariff and menu of standard meals/breakfast, tea & coffee, Board had also constituted a Committee to study and suggest revision of tariff and menu of standard meals. Committee's recommendations as well as suggestions from the Railways were examined in the Board's office in consultation with Finance Dte. of Railway Board and the following revision has been approved by the Ministry of Railways.

S.No.	Item	Revised Tariff **	
		Static	mobile
1	<b>Standard tea</b> (150 ml) in disposable cups of 170 ml capacity	<b>5.00</b>	<b>5.00</b>
2	<b>Tea (with tea bag)</b> (150 ml) in disposable cups of 170 ml capacity	<b>7.00</b>	<b>7.00</b>
3	<b>Coffee</b> using instant coffee powder (150 ml) in disposable cups of 170 ml capacity.	<b>7.00</b>	<b>7.00</b>
4	<b>Tea in pots</b> (285 ml) + 2 tea bags + 2 sugar pouches	<b>10.00</b>	<b>10.00</b>
5	<b>Coffee in pots</b> (285 ml) + 2 instant Coffee sachets + 2 sugar pouches	<b>15.00</b>	<b>15.00</b>
6	<b>Rail Neer/ Packaged drinking water (chilled) *</b>		
6(i)	1 litre bottle /1000 ml	<b>15.00</b>	<b>15.00</b>
6(ii)	500 ml. bottle	<b>10.00</b>	<b>10.00</b>
7	<b>Janta Meal</b> or Economy meal or Janta Khana	<b>15.00</b>	<b>20.00</b>
8	<b>Standard Breakfast</b>		

8(i)	<b>Vegetarian Breakfast</b> a) Bread Butter & cutlet or b) Idli & Vada or c) Upma & Vada or d) Pongal & Vada	<b>25.00</b>	<b>30.00</b>
8(ii)	<b>Non-Vegetarian Breakfast</b> Bread, Butter and omelet	<b>30.00</b>	<b>35.00</b>
9	<b>Standard Casserole meals</b>		
9(i)	Vegetarian	<b>45.00</b>	<b>50.00</b>
9(ii)	Non- Vegetarian	<b>50.00</b>	<b>55.00</b>
10	<b>Standard Thali Meals (only in Ref. Rooms)</b>		
10(i)	Meals in Thalís (veg.)	<b>35.00</b>	
10(ii)	Meals in Thalís (Non-veg.)	<b>40.00</b>	

\*The selling price of Rail neer/shortlisted packaged drinking water has been notified vide CC no. 72 of 2012 dated 22.11.2012.

\*\* Tariff of all items inclusive of service tax @ 8.66%.

2. Detailed Menu of each item is given at Annexure. Further following instructions are issued for compliance:

- (i) **Packaged drinking water: 250 ml packaged drinking water in sealed disposable glass/bottle be made available along with the meals to the passengers.**
- (ii) **The menu and tariff of catering items should be displayed** (properly fixed at prominent locations visible to passengers) in each coach. There should be a footnote that tariff cards can be obtained from the bearers on demand.
- (iii) The Casseroles and other **wastage arising out of mobile catering** should be collected by the catering staff and disposed off as per the extant instructions without leaving them all over the coaches and vestibules or dumping them in station yards.
- (iv) The **equipments for pantry cars** should kept in top working condition so that the food supplied to the passengers are kept warm or cold depending on the weather conditions, type of food/beverages, and the running time of the train.
- (v) **Vegetable supplied** along with the meals should be seasonal to make it affordable and also to ensure good quality and freshness.
- (vi) **Menu should definitely have variety** and menu for lunch and dinner for the day should never be the same. The menu should be rotated in the days of the Week.

3. Zonal Railways should display and notify the revised tariff at stations (in Refreshment Rooms/stalls) and also through rate list in pantry cars. The waiters/bearers should also be given detailed menu cards indicating revised rates. Revised tariff may be given adequate publicity through media, both print and electronic and also through Railway time tables so that there are no complaints from any quarter in this regard.

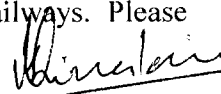
4. Railways may workout the amount by which the license fee may go up on account of the changes in the tariff and adopt suitable means to adjust the license fee on this account and take necessary action accordingly.

5. In supersession of Board's earlier guidelines dated 18.04.2006 referred above and in order to discourage overcharging under the pretext of non-availability of changes (coins) the service tax @ 8.66% has been inbuilt in the tariff of all items . The pantry car licensees should invariably provide electronic/ printed receipt to the passengers of Mail/Express trains duly indicating that the charges collected from the passengers are inclusive of service tax. Subsequently they will pass on the service tax to the Central Agencies as per the percentage of Service Tax notified by the Ministry of Finance, Department of revenue from time to time duly calculating the quantum of Services rendered to the passengers. The Standard Casserole meal, breakfast, tea/coffee must be invariably made available in all Mail/Express trains and overlapping of services with a-la-carte menu should be avoided.

6. Surprise checks should be conducted to exercise strict regulation and control on the departmental units as well as units managed by the licensees to ensure that there is no over charging and prescribed quantity only is served. Under no circumstances railway should charge different rates as rates of these items are determined at the Railway Board level. Any deficiency or slackness in this regard should be viewed seriously and stringent action taken against the defaulters.

7. The revised rates will **come into force with immediate effect.**

This issues with the concurrence of Finance Directorate of the Ministry of Railways. Please acknowledge receipt of this letter.



(Vivek Kumar Srivastava)  
Director/T&C  
Railway Board

No.2012/TG.III/631/9

New Delhi,

dated <sup>21</sup> .12.2012.

Commercial Circular No. 78 of 2012

Copy to: 1) FA & CAOs, All Indian Railways for information.  
2) AD AI/Railways (with 36 spare copies)



For Financial Commissioner/Railways

Copy to: Finance (Comml.), F (S) III Branch, TC(CR), TC-II, Vigilance-II and TG-I Railway Board.

## Annexure

S.no.	Item	Details of Menu
1	Standard tea(150 ml)	Cups used should be of 170 ml capacity
2	Tea(with tea bag)(150ml)	Cups used should be of 170 ml capacity
3	Coffee with instant coffee powder 150(ml)	Cups used should be of 170 ml capacity
4	Tea in pots (285 ml)	(285 ml)+2 tea bags+2 sugar pouch +two disposable paper cups of 170 ml capacity
5	Coffee in pots (285 ml)	(285 ml) +2 coffee sachet + 2 sugar pouch + two disposable paper cups of 170 ml capacity
6	Packaged drinking water	1 litre bottle (chilled)
7	Janta meal (in quality disposable card board boxes)	Poories 7 Nos. - 175 gms. Aalu Dry curry - 150 gms. pickles - 15 gms
8	Standard Breakfast	
8(i)	Vegetarian Bread Butter & cutlet	Veg. cutlets 2 nos. -100 gms Two bread slice with 10 gm butter in chiplet of total weight - 70 gms. Tomato ketchup in sachet -15 gms Salt & pepper
	Idli Vada	Idli (4 nos.) -200 gms urad vada (4nos) -120 gms Chutney (packaged separately) -50 gms
	Upma & Vada	Upma -100 gms urad Vada (4 nos) -120 gms Chutney (packaged separately) -50 gms.
	Pongal & Vada	Urad Vada (4 nos) - 120 gms Pongal - 200 gms Chutney (packaged separately) - 50 gms.
8(ii)	Non- vegetarian Bread, butter and omelet	•Omelet of two eggs -90 gms •Two bread slice with 10 gm butter in chiplet of total weight -70 gms •Tomato ketchup in sachet - -15 gms •Salt & pepper
9.	Standard Casserole meals	
9(i)	Vegetarian	•Rice Pulao or Jeera rice or Plain rice of fine quality --150 gms •Parathan (2 nos) or Chapati (4 nos.) •or Puris (5 nos.) --100 gms

		<ul style="list-style-type: none"> <li>•Dar or Sambhar --150gms (Thick consistency)</li> <li>•Mix. Vegetable (seasonal ) --100 gms</li> <li>•Curd -100 gms or sweet -40 gms</li> <li>•Pickle in sachet -15 gms</li> <li>•Packaged drinking water in sealed glasses -250 ml</li> </ul>
9(ii)	Non Vegetarian	<ul style="list-style-type: none"> <li>• Rice Pulao or Jeera rice or Plain rice of fine --150 gms</li> <li>• Parathan (2 nos) or Chapati (4 nos.) or Puris (5 nos.) --100 gms</li> <li>• Dar or Sambhar --150gms (Thick consistency)</li> <li>• Two egg curry -200 gms</li> <li>• Curd -100 gms or sweet -40 gms</li> <li>• Pickle in sachet -15 gms</li> <li>• Packaged drinking water in sealed glasses - 250 ml</li> </ul>
10.	Standard Thali meals (only in Ref. Rooms)	
10(i)	Meals in Thalıs (Veg.)	<ul style="list-style-type: none"> <li>• Plain rice of fine quality - 150 gms</li> <li>• Parathan (2 nos.) or Chapati (4 nos.) or Puris (5 nos. ) - 100gms</li> <li>• Dal or Sambhar --150 gms (Thick Consistency)</li> <li>• Mix Vegetable (seasonal ) -100 gms.</li> <li>• Vegetable curry (seasonal) -100 gms</li> <li>• Curd -100 gms or Sweet -40 gms</li> <li>• Pickle in sachet- - 15 gms</li> </ul>
10(ii)	Meals in Thalıs (Non- veg.)	<ul style="list-style-type: none"> <li>• Plain rice of fine quality -150 gms</li> <li>• Parathan (2 nos.) or Chapati (4 nos.) or Puris (5 nos. ) -100gms</li> <li>• Dal or Sambhar --150 gms (Thick Consistency)</li> <li>• Two egg curry --200 gms.</li> <li>• Curd -100 gms or Sweet -40 gms</li> <li>• Pickle in sachet - 15 gms</li> </ul>

Annexure- Concludes.